

# Sewer Blockages

If you have a sewer blockage affecting your home or business, it is always better to investigate the problem yourself before you call anyone for help. When you find a drain or plumbing fixture that is not working properly, try to determine if the blockage is limited to one or more fixtures. Check to see if other drains in the house are backing up or making a gurgling noise while draining. Water draining from fixtures in the upstairs can cause the drains downstairs or in the basement to overflow. Stop all water usage in the house when you first notice a drain backing up. This includes washing machines and dishwashers. Drains in the basement or on the first floor usually overflow first when there is a blockage in the house lateral or the Town's main line. Notify other occupants and/or tenants of the problem.

Call the Town's Water Plant at 732-3621 BEFORE you call a plumber. If the sewer blockage occurs during regular business hours, you can also call the Town Annex at 732-2104.

Following your call, Town personnel will respond as follows:

- A maintenance crew will be dispatched (based on availability) to investigate the problem and clean the main line as needed.
- Once the main line is determined to be open, you will be informed of the Town's findings.
- Should the problem still exist following inspection of the Town's main sewer line, it will be the property owner's responsibility to have the blockage removed from the service lateral piping. The property owner is also responsible for having a sewer service cleanout at the property line adjacent to the Town's sewer main.